

Disability Inclusion Action Plan

2017-2021



















CONTENTS

- 1. Mayoral Message
- 2. Guiding Principles
- 2. The Case for Inclusion
- 3. Policy and Legislative Context
- 4. Demographic profile
- 6. Consultation
- 7. Monitoring, Reviewing and Reporting
- 8. Recent Access Improvements
- 9. Action Plan

APPENDICIES

- 1. Postcards to the Mayor
- 2. References

Message from the Mayor

I am pleased to present Lithgow City Council's Disability Inclusion Action Plan 2017-2021. Council is committed to the principles of the NSW Disability Inclusion Plan, the United Nations Convention on the Rights of People with Disability, the National Disability Strategy, and to fostering a culture of inclusion in Lithgow. We understand that the basis of a strong community stems from diversity and when a range of viewpoints and individual perspectives are considered and valued.

Inclusion enables all people, regardless of their ability, to participate in every part of community life. It leads to better outcomes in health, welfare, education and employment. In addition to the social imperative for action, Council recognises a strong economic imperative for increasing the inclusiveness of our community. In a study conducted in 2011 by Deloitte Access Economics, it was shown that providing people with disability real job opportunities presents them with an option to move off social service dependence, have an economic impact and provide enormous benefit by improving the quality of life.

Council has an important role to play in supporting and promoting access and inclusion and is committed to ensuring that inclusion is considered in all Council business. This includes how we develop the built environment, provide information and services, support employment opportunities and promote positive community



attitudes and behaviour toward people with disability.

Community engagement played a key role in the development of this Plan. I would like to thank the community members, organisations and school students from La Salle Academy and Lithgow Public School who contributed their ideas about access and inclusion during the consultation process. Your contribution will go a long way in ensuring our City provides equal opportunities for everyone and is a better place to live, work, study and play.

Cr Stephen Lesslie Mayor

Guiding Principles

The aim of the Disability Inclusion Action Plan is to outline precise strategies and actions that will help Council achieve its inclusion goals over the next four years. This will allow people with disability to have better access to the services, information and facilities offered by Council. The Plan takes a holistic approach and includes actions for all areas of Council.

By implementing the actions in this Plan, not only will people with disability benefit, but older people, people with acute or short-term injuries, and parents with young children will also benefit.

Therefore, this Plan is based on the broader guiding principles outlined in the United Nations Convention on the Rights of Persons with Disabilities, which includes:

- Full and effective participation and inclusion in society
- Accessibility
- Equality of opportunity
- Non-discrimination
- Respect for difference and acceptance of persons with disabilities as part of human diversity and humanity
- Principles of Universal Design

The Case for Inclusion

In addition to the human rights imperative the case for an inclusive community is strong:

- As a community, we are poorer without a diverse range of viewpoints and individual perspectives.
- Exclusion leads to disadvantage and discrimination, which have far reaching negative impacts across all aspects of life, including health, welfare, education and employment. These impacts are felt beyond the individual, with families and the broader community being negatively impacted by a non-inclusive community.
- There is a strong economic imperative for increasing the inclusiveness of our society. Employment can provide independence, reduce reliance on government income support and improve the living standards of people with disability. This can also have positive health impacts and contribute to a greater sense of self-worth.
- Providing physical access to businesses benefits not only people with disability, but older people, parents with prams and business owners by expanding their business reach.
- With an ageing population there is a growing need to not simply create places for older people, but to ensure that all places are designed to support people regardless of age.

Policy and Legislative Context

United Nations Convention on the Rights of Persons with Disabilities (UNCRPD)

The UNCRPD, ratified by Australia in 2008, acknowledges that people with disability have the same human rights as those without disability. This commits participating governments to ensure these rights can be exercised and that barriers are removed. Importantly, implementing a rights-based approach under the UNCRPD does not limit governments to addressing the provision of specialist services to people with disability – it requires mainstream services to be provided in a way that does not directly or indirectly prevent people with disability fully participating. This focus on mainstream service access means that all levels of government, as well as other parts of the community, have a role to play in giving effect to the UNCRPD.

National Disability Strategy 2010-2020 (NDS)

The NDS 2010-2020, developed in partnership by the Commonwealth, state and territory and local governments, sets out a national plan for improving life for Australians with disability, their families and carers, to support the commitment made to the UNCRPD. The NDS is designed to guide public policy across Australia and specifically aims to bring about change in all mainstream services and programs.

The NDS sets out six priority areas which reflect the broad scope of the UNCRPD, for action to improve the lives of people with disability, their families and carers. The NDS NSW Implementation Plan 2012-2014 was the NSW Government's initial two-year strategy to promote the principles of the NDS.

These principles have now been aligned with the objects of the Disability Inclusion Act (2014) and Disability Inclusion Plan. The

NSW Government continues to work with the Commonwealth to progress actions and report on progress particularly through the COAG and the Disability Minister's forum.

National Disability Insurance Scheme (NDIS)

The National Disability Insurance Scheme (NDIS) is also currently being rolled out across NSW and will be operating state wide by 30 June 2019. The NDIS is the new way of providing individualised support for people with disability, their families and carers - an insurance scheme that provides people with choice and peace of mind. Council expects to see an increase in providers over the next four years and looks forward to supporting new services to provide greater choice at the local level for our residents.

NSW Disability Inclusion Act 2014 (DIA)

In 2014, the NSW Government passed the NSW Disability Inclusion Act 2014 (DIA), which requires all local government organisations to develop a Disability Inclusion Action Plan by 1 July 2017. By developing a Disability Inclusion Action Plan, Council will be better placed to remove barriers and enable people with disability to participate equally in their communities.



Demographic Profile

Australian Bureau of Statistics (ABS)

Lithgow City Council is a Local Government Area (LGA) located about 140km west of Sydney CBD and with a population of about 20,160 residents. According to the 2011 Census, 1,162 or 5.8% of people were identified as being "in need of assistance" in Lithgow. This relates to people with severe or profound disability, and does not include residents who have a disability for which they do not need assistance.

In addition, the number of people over the age of 55 is up from 5,523 in 2006, to 6,506 people in the 2011 Census, an 18% increase in 5 years. This growing number of older residents may have difficulties navigating their local environment and accessing information and services. Therefore, it is critical that Council's Disability Inclusion Action Plan accounts for these shifts in demographics by working towards creating an accessible and inclusive community.



Public Health Information Development Unit (PHIDU)

The Public Health Information Development Unit provides data workbooks that present the latest social health atlases by local government area for the whole of Australia.

According to the PHIDU, in 2010 there were 2,541 persons over the age of 18 years that had a profound/severe/moderate/mild core activity restriction. This suggests that about 13% of the population experienced difficulty when executing a specific task or action. It also shines a light on the diversity of disability, whereby some disabilities are profound, severe and chronic, while others are moderate, mild and acute in nature.

Disability does not discriminate and can happen to anyone at any point in their life. Disability inclusion action planning will assist in meeting the access and inclusion needs of the community.

Mobility Parking Scheme (MPS)

The Mobility Parking Scheme (MPS) provides parking concessions to people with mobility disabilities in NSW. Roads and Maritime Services (RMS) issues a licence-style card to eligible people. There are three types of permits available to people with disability:

- Individual (blue card) issued for five years to eligible people whose disability is permanent
- Temporary (red card) issued for up to six months to eligible people whose disability is temporary. A temporary permit may be renewed for up to six months (providing 12 months in total).
- A third type of permit (green card) is also available to organisations that provide transport for people who meet the eligibility requirements.

According to the RMS, a total of 1,421 mobility parking permits were issued to people in the Lithgow LGA in the last quarter of 2016. This includes 1,362 individual permits, 42 organisational permits and 17 temporary permits, as outlined in the table below:

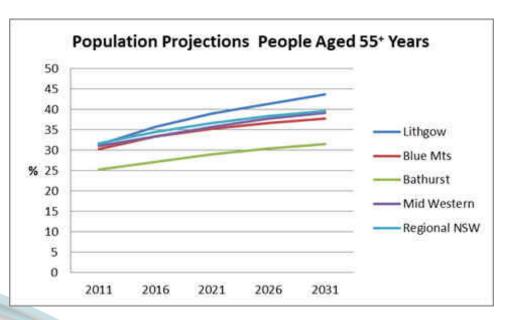
MPS Permit Class					
LGA	Individual	Organisational	Temporary	Total	
Lithgow	1,362	42	17	1,421	

This data shows that about seven percent of the Lithgow population has some form of physical disability that warrants a mobility parking permit. Furthermore, it highlights the need to determine the number and location of disability parking spaces to ensure a sufficient amount are available to this group of people. As a result, one of the actions in this Plan is to conduct an audit on disability parking spaces in the Lithgow LGA.

Population Projections

- The correlation between ageing and disability is well sited in numerous research papers produced by the Australian Institute for Health and Welfare, the World Health Organisation and the Department of Health and Ageing.
- Furthermore, data from the ABS shows that the 'need for assistance' greatly increases in the 60+ age group and this need continues to rise throughout the life cycle.
- The ageing projections below highlight the need for Council to plan ahead for its ageing population and provide appropriate information, services and support for this age group.

The table below shows projections for the percentage of the total population that will be aged 55+ out to the year 2031 in Lithgow and surrounding LGA's. Therefore, by 2031, it is projected that almost 45% of Lithgow's population will be over the age of fifty five.



Consultation

- Council committed to developing a Disability Inclusion Action Plan for delivery from July 2017. To assist in meeting the obligations under the NSW Disability Inclusion Act 2014 background research was conducted, as well as a demographic analysis and review of Council's current access improvements.
- Meetings were held with Council's previous Disability Access Committee to raise awareness of the Act, and the need to develop a plan that improves inclusion across all areas of Council. And a number of consultations were held with various groups, including:
- A community conversation with the clients at the Lithgow Information and neighbourhood Centre facilitated by the Community Hub Coordinator. A total of 11 participants attended.
- A community conversation with the clients and staff at Uniting Care Lithgow. A total of 31 clients and staff members were in attendance.
- A call for submissions was made in November 2016 to the general public and a total of 2 submissions were received by Council.
- Lithgow Public School was engaged to take part in the "Postcards to the Mayor" activity to capture the needs of young people with disability. A total of 27 postcards were received.
- La Salle Academy was also engaged in the "Postcards to the Mayor" activity. A total of 5 postcards were received.
- A survey was distributed to people at the Accessible Lifestyle Expo at the Hoskins Church. A total of 7 surveys were completed.
- The Disability Access Committee also provided feedback on issues related to access and inclusion.

Draft strategies and actions were then developed based on what the community told us was important. Discussions and meetings were held with Group Managers across all levels of Council to review the draft strategies and actions in the Plan.

The draft Plan was placed on public exhibition and the community provided feedback before the Plan was adopted by Council. The adopted Plan will be lodged with the Disability Council of NSW.

Key Findings

The consultations identified the need for:

- Further improvements to make the community more accessible for example public toilets, parking spaces, pavers on Main st, footpaths, kerbing, pot holes, ramps, and footpath laybacks.
- The kerbs along Main Street Lithgow to be made more accessible. They are too high and difficult for someone with mobility issues, a wheelchair, a walker, or a pram to step up.
- Increased accessibility of bus stops and shelters for example waiting areas, boarding points, bus stop furniture.
- More social and recreational opportunities for young people with disabilities a safe space where young people can just be, such as a drop in "chill-out" centre, and outings and activities around school holidays.
- Creative thinking about generating greater employment opportunities for people with disability.
- The shops on Main street Lithgow to make their businesses more accessible.
- Accessible toilets in the Lake Pillans area.
- Better access to information and promotion of local services in town.
- Consideration of accessibility when planning and delivering large scale community events, such as Halloween and Lithglo.
- People with disability to be involved in events planning and delivery processes.
- More social and recreational activities for people with disability. For example, events at the Indoor Aquatics Centre, sewing and cooking groups, and other support groups.
- Changed perceptions of disability and for the general public to have a broader understanding of disability.
- Disability services to work together and share information.

Monitoring, reviewing and reporting

Monitoring

Council's Executive Management Team will support the Plan and the Community Development Committee will oversee and monitor the implementation of the actions in the Plan.

An implementation plan will be developed to assist with delivering the actions in the Plan, and an evaluation framework has been developed which identifies key performance indicators and priority actions to track and measure change.

Reviewing

Council will talk with the community on a regular basis to check that the priorities in the Plan haven't changed and make updates when needed. In the fourth year of the Plan, Council will measure community satisfaction through a community survey.

Reporting

Regular updates will be provided in Council's newsletter to report on inclusion progress. Council will report on implementation of the Plan in its Annual Report, and forward a copy to the Minister. Council will prepare and submit reports to the NSW Disability Council as required.



Recent Access Improvements

Council has been working for many years to improve access to our services and facilities. Here are some of our current achievements:

- A new accessible toilet block has been installed in Capertee.
- Two new accessible toilet blocks have been installed centrally in the Lithgow CBD in Cook St Plaza and at the Eskbank Street taxi rank.
- An accessible pathway, toilet and ramp has been installed inside Eskbank House & Museum and in the gardens.
- Replacement of the existing toilet at Endeavour Park with a new accessible toilet block is underway.
- Queen Elizabeth Park toilets have been upgraded to meet accessibility standards.
- The toilets at the Union Theatre are accessible and an access ramp has been installed on the side of the building.
- The Indoor Aquatics Centre is fully accessible
- Accessible toilets and a ramp have been installed in the Lithgow Civic Ballroom.
- A new accessible toilet block has been installed in Cullen Bullen.
- An access bridge has been installed across Farmers Creek at the Showground.
- The pathways and cycle ways along Farmers Creek have been upgraded.
- An access pathway has been installed from Blast Furnace Park to Lake Pillans, including a pathway around the lake itself as well as a bridge.
- A new accessible toilet block has been installed at Wallerawang Oval.
- An access ramp has been installed at the meadow Flat Hall.
- Work is about to start on implementation of the Blast Furnace Masterplan which will include accessible ramps and pathways around this heritage site.

Council is committed to progressive and continual upgrades of its services and facilities to create an accessible and inclusive town. This can only be achieved by having an "ear to the ground" and listening to what the community is saying. The Community Development Community will play a crucial role in informing Council on issues related to access and inclusion to ensure the Plan is reflective of the needs of our community.







ACTION Plan

Focus Area 1. Building Liveable Communities

Liveable communities are places people can move about easily to access services and facilities and participate in community life.

	Aim	Action	Responsibility	Timeframe	Indicator
1.1	Enhance access to Council buildings, and facilities	Conduct access appraisals of Council's buildings and facilities to identify access issues.	Environment & Development	2017/18	Number of appraisals completed
		Progressively upgrade access within J.M Robson aquatic centre, including the installation of hoists, adult change tables and water wheel chairs.	Operations & Community and Culture	2018/19	Works completed and/or number of grants applied for
1.2	Improve access to public toilets	Continue to progressively implement public toilet improvement plan to ensure compliance of all Council public toilets.	Environment and Development	2017/18	Number of toilets accessible to people with disability
		Maintain information on the National Public Toilet Map.	Information Technology	Ongoing	Updated annually
1.3	Ensure there are sufficiently well-located disability parking spaces in	Review the number and location of accessible parking spaces in the Lithgow town centre.	Operations and Community & Culture	2017/18	Review completed
	the LGA	Monitor and enforce non-compliant use.	Environment and Development	Ongoing	Number of fines issued

	Aim	Action	Responsibility	Timeframe	Indicator
		Develop and implement an education campaign to support compliant use of parking spaces.	Community and Culture	2018/19	Campaign implemented
1.4	Improve the number of accessible paths of travel to key destinations	Progressively improve the continuous accessible paths of travel including parking, footpaths and kerb ramps in Lithgow, Wallerawang and Portland to key destinations such as recreation and community facilities.	Operations	Ongoing	Number of CAPT improved
1.5	Increase the number of accessible bus stops and shelters	Audit bus stops and shelters and develop a priority list for improvements. For e.g. upgrades to boarding points, access paths, waiting areas, signs, tactile ground surface indicators, bus stop furniture etc.	Community and Culture & Operations	2017/18	Audit completed
		Progressively upgrade bus stops and shelters to make them accessible including a link to a continuous accessible path of travel.	Operations	2018/19	Number of upgrades to bus stops and shelters
1.6	Improve Council's policy and planning tools to create better access	Consider the Universal Access Guidelines when planning and implementing the actions of the Main Street Revitalisation Plan. For e.g. equitable use, flexibility in use, simple and intuitive use, perceptible information, tolerance for error etc.	Operations	Ongoing	Guidelines considered and incorporated into works and promoted in newsletter

	Aim	Action	Responsibility	Timeframe	Indicator
		Include the needs of people with disability in the development of Council's town and village plans, master plans and precinct plans	All Departments	Ongoing	Number of plans and people consulted
1.7	Increase access and inclusion to the library, Eskbank House &	Maintain and support our valued partnerships with disability providers in the community.	Community and Culture & Library	Ongoing	Partnerships maintained
	Museum.	Provide a range of resources to meet diversity needs such as, large print books and audio books both in the library and online.	Library	Ongoing	Number of loans provided for each inclusive collection
		Continue providing Maker Space as an inclusive children's creator space and Lego Club as an inclusive activity and play therapy for children with disability.	Library	Ongoing	Number of Maker Space and Lego Clubs held annually
		Host events and develop programs that celebrate and recognise inclusion and diversity in our community at the library and/or Eskbank House and Museum.	Library and Eskbank House & Museum	Ongoing	Number of events held annually

	Aim	Action	Responsibility	Timeframe	Indicator
1.8	Increase recreational opportunities for young people with disability in our community	Work with local community organisations and government to enhance meaningful recreational opportunities for young people with disability.	Community and Culture	Ongoing	Number of recreational opportunities provided
		Ensure the planning and delivery of recreational assets takes account of the needs of people with disability.	Operations	Ongoing	Number of people consulted during planning process

Focus Area 2. Creating Meaningful Employment Opportunities

Employment contributes to independence and feelings of self-worth, social interaction and mental health, and increases opportunities to support individual choice and control.

	Aim	Action	Responsibility	Timeframe	Indicator
2.1	Improve Council's preparedness to employ people with disabilities.	Audit Council's Hartley and Administration buildings to identify barriers to physical access, e.g. accessible toilets and doorways, paths of travel.	Community & Culture	2017/18	Audit completed
		Develop a priority list of required changes to Council buildings and workplaces to improve our ability to employ people with disabilities.	Community & Culture	2017/18	Priority list completed
		Review recruitment procedures to support non-discrimination of people with disability and include in Council's Workforce Plan eg – job advertisements promote Council as an Equal Opportunity employer, reasonable adjustment available etc.	Organisational Development	2017/18	Recruitment procedures reviewed
2.2	Incorporate workforce diversity as part of everyday Council business	Design all work as flexibly as possible, with a focus on achieving the desired outcomes rather than starting from required work methods, location, hours.	Organisational Development	2017/18- 2018/19	Flexible work practices implemented

	Aim	Action	Responsibility	Timeframe	Indicator
2.3	Increase employment opportunities for people with disability	Work with community, government and businesses to support local employment for people with disabilities.	Organisational Development and Community & Culture	Ongoing	Number of organisations worked with and partnerships formed
		Promote employment and/or work experience for people with disability at Council.	Organisational Development	2018/19	Program in place
		Provide meaningful work experience opportunities through Council's events program for young people.	Tourism & Community and Culture	2018/19	Number of young people with disability included in events program

Focus Area 3. Promoting Positive Attitudes and Behaviours

People's attitudes impact all aspects of community life. The attitudes and behaviours of the community towards people with disability have been described as the single biggest barrier to participation and inclusion.

	Aim	Action	Responsibility	Timeframe	Indicator
3.1	Raise awareness about the contribution people with disability make to	Include images of people with disability in mainstream publications and promotion of mainstream events, not just for disability specific areas.	Community & Culture	Ongoing	Number of publications that show images of people with disability
	our community	Talk to businesses about the importance of providing good access. For e.g. "Missed Business" campaign.	Community & Culture	2018/19	Number of businesses approached
		Celebrate International Day of People with Disability and recognise the contribution of people with disability.	Community & Culture	Ongoing	International Day celebrated
3.2	Undertake programs to promote access and inclusion	Implement the Dignity and Respect in the Workforce Plan through conducting team-based training sessions.	Organisational Development	2017/18	Training sessions implemented
		Partner with community organisations to deliver projects that support inclusion.	Community & Culture	Ongoing	Number of partnerships forged
		Involve people with disability in the development of communication campaigns regarding inclusion.	Community & Culture	Ongoing	Number of people involved

	Aim	Action	Responsibility	Timeframe	Indicator
3.3	Increase participation of people with disabilities in	Review events and implement strategies to improve access.	Community and Culture & Tourism.	Ongoing	Number of events reviewed
	Council events, festivals and activities	Include information about access in marketing and promotional material of all events.	Community & Culture and Tourism	Ongoing	Access information included in promotional material

Focus Area 4. Enhancing Systems and Processes to Improve Access

Accessible systems, options for communicating, and information help remove barriers to participation and support people to live independently.

Aim	Action	Responsibility	Timeframe	Indicator
Enable easy access to information	Distribute information widely and in a variety of accessible formats, large print, electronic, radio etc.	All Departments	Ongoing	Community satisfaction survey
	Upload web content that is accessible and in line with Web Content Accessibility Guidelines (WCAG) 2.0.	Information Technology	2019/20	% Website WCAG 2.0 Compliant
	Create an online map on Council's website showing disability parking spaces and toilets in the Lithgow LGA.	Information Technology	2017/18	Online map completed
	Develop a communication tool, such as an App, that promotes the accessibility of businesses and attractions in our area.	Tourism	2018/19	App developed and launched
	Support local groups and/ or organisations working to improve information distribution for the disability sector.	Community & Culture	Ongoing	Number of groups supported
	Enable easy access to	Enable easy access to information Distribute information widely and in a variety of accessible formats, large print, electronic, radio etc. Upload web content that is accessible and in line with Web Content Accessibility Guidelines (WCAG) 2.0. Create an online map on Council's website showing disability parking spaces and toilets in the Lithgow LGA. Develop a communication tool, such as an App, that promotes the accessibility of businesses and attractions in our area. Support local groups and/ or organisations working to improve information distribution for the	Enable easy access to information widely and in a variety of accessible formats, large print, electronic, radio etc. Upload web content that is accessible and in line with Web Content Accessibility Guidelines (WCAG) 2.0. Create an online map on Council's website showing disability parking spaces and toilets in the Lithgow LGA. Develop a communication tool, such as an App, that promotes the accessibility of businesses and attractions in our area. Support local groups and/ or organisations working to improve information distribution for the	Enable easy access to in a variety of accessible formats, large print, electronic, radio etc. Upload web content that is accessible and in line with Web Content Accessibility Guidelines (WCAG) 2.0. Create an online map on Council's website showing disability parking spaces and toilets in the Lithgow LGA. Develop a communication tool, such as an App, that promotes the accessibility of businesses and attractions in our area. Support local groups and/ or organisations working to improve information distribution for the All Departments Ongoing Information Technology 2017/18 Tourism 2018/19 Community & Culture Ongoing

	Aim	Action	Responsibility	Timeframe	Indicator
4.2	Increase participation in Council's community engagement processes	Engage people with disability in the consultation process and include their ideas in plans for Council services, facilities and activities.	Community and Culture & Corporate Planning and Communications	Ongoing	In-house training session for inclusive practices conducted by sector professionals, for eg. Uniting
		Install a hearing loop in Council Chambers.	Environment and Development	2019/20 2020/21	Hearing loop installed
4.3	Raise awareness about Council's services to support access	Include Information about access in our promotional material and signage.	All departments as relevant	Ongoing	Number of publications that promote inclusion
		Promote access upgrades to services and facilities in our newsletter.	Corporate Planning and Communications	Ongoing	Number of access upgrades promoted
		Keep website and tourism app up-to-date with information about access.	Community and Culture & Tourism	Ongoing	Number of updates uploaded

	Aim	Action	Responsibility	Timeframe	Indicator
4.4	Improve Council's systems and processes to deliver better access outcomes	Ensure disability access is a key consideration in Council's capital works program, for eg working in accordance with Universal Access Guidelines.	Operations	Ongoing	Access considerations included in capital works programs
		Work with Council's Community Development Committee to develop better ways of providing access to information and Council's assets	Community & Culture	Ongoing	Number of actions taken to improve access
		Provide training to Council's frontline staff in how to communicate more effectively with people with a hearing impairment.	Organisational Development	Ongoing	Number of staff trained per year

Appendix – Postcards to the Mayor by students from La Salle Academy



A Postcard from Maggie

To Mayor Leslie,

I want to be able to do things in the community like go to the pool and the library and know that people who are there to help me understand my disability and what I need help with.

I want to be able to do fun things in the community like go to the park and know that there are accessible facilities there that I can use.

We need more accessible toilet facilities in different areas of the town.

When I am older I want to be able to do activities and go to events with other young people in town, that support my disabilities. A council facilitated disability support service would be very good for many young people in our community.

Yours sincerely,

Maggie

Aged 4

To:

The Mayor of Lithgow

PO Box 19,

Lithgow, N.S.W. 2790

From:

Maggie

Jack and Jill Pre-School



A Postcard from Luci

Dear Mayor Leslie,

My goals for the future are to get a job at the pet shop at the shops in Coles. I would like a playground for the little kids and the big kids. Could Lithgow build a waterslide? I love waterslides and I could have a party there for my birthday. Please could we have a pretend beach so I could see the sun set and take my dog for a walk.

Thank you from Luci

Aged 17.

To:

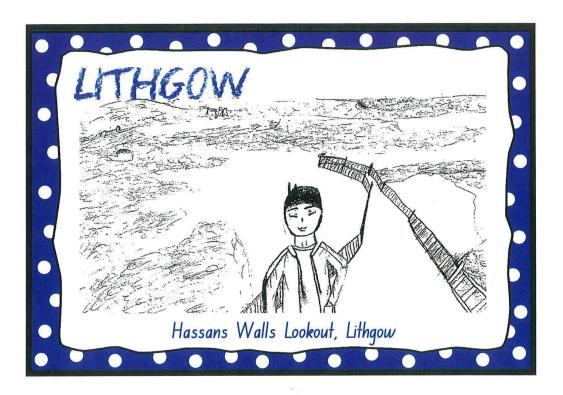
The Mayor of Lithgow

PO Box 19,

Lithgow, N.S.W. 2790

From:

Luci



A Postcard from Joseph

To Mayor Leslie,

My name is Joseph and I am a silent person. I would like Lithgow to have rock climbing because I like adventure and it is fun.

Would you please build a bookshop because I like books. I like survival books and historical books and I also like science fiction.

I think Lithgow needs faster trains because the trains we have are out dated and an airport so we can travel anywhere in the world.

I would like to have a museum in Lithgow because it has historical stuff and artefacts.

Sincerely, Joseph

Aged 17

To:

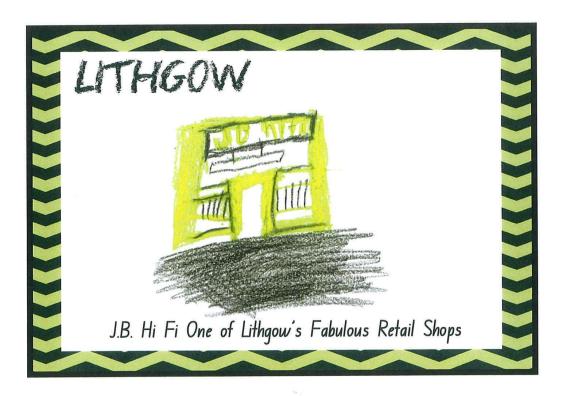
The Mayor of Lithgow

PO Box 19,

Lithgow, N.S.W. 2790

From:

Joseph



A PostCarb from Jorban

Dear Mayor Leslie,

In the future, I would like to be a Manager at a car dealership or a police officer or work on the trains. I would like to see more retail shops like gaming, car shops, restaurants, book stores and comic shops.

I would like to be told more about what is available for me, like being told there was a skate park.

I like trying food from different countries, so I like that Lithgow has good restaurants and would like to see more.

Thank you from Jordan

Aged 14

To:

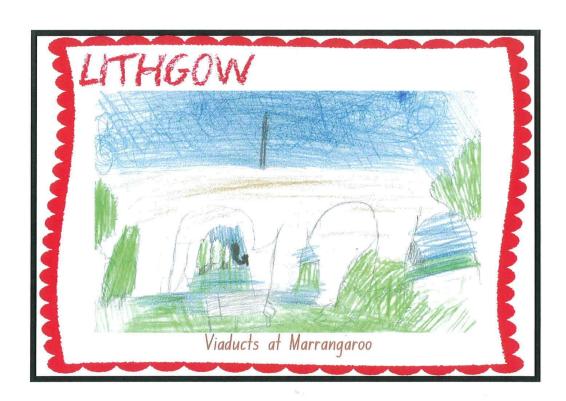
The Mayor of Lithgow

PO Box 19,

Lithgow, N.S.W. 2790

From:

Jordan



A Postcard from Emily

Dear Mayor Leslie,

I am a student at La Salle Academy, Lithgow. In the future I would love to invite my friend from America to visit me in Lithgow. We could have coffee together in a quiet cafe. It would be great to have Starbucks in a quiet location of Lithgow. We could also go running through book stores, going on a buying craze, if Lithgow had a few book shops. I would also like to see monthly run competitions like painting and writing competitions. An Apple store would be really good, thanks to the growing demand of Apple products. The locals would not have to go to Sydney to get their Apple fix .)

Thank you from Emily

Aged 16

To:

The Mayor of Lithgow

PO Box 19,

Lithgow, N.S.W. 2790

From:

Emily

References

- ABS 2011 Census of Population and Housing, Lithgow
- Community Strategic Plan 2026, Lithgow City Council
- Disability Inclusion Action Planning Guidelines Local Government.
- Disability Inclusion Action Planning Guidelines, Family and Community Services
- Mobility Parking Scheme Data http://www.rms.nsw.gov.au/roads/using-roads/mobility-parking/index.html
- NSW Department of Planning and Environment: New South Wales State and Local Government Area Population, Household and Dwelling Projections: 2014
- Public Health Information Development Unit (PHIDU) Data http://phidu.torrens.edu.au/social-health-atlases/data#hmlXzw8605Yg6iQA.97