



LITHGOW CITY COUNCIL

4. COMMUNITY LIAISON

Policy 4.11

COMPLAINTS – DISCLOSURE OF IDENTITY – FREEDOM OF
INFORMATION ACT 1989

Version 2

4. COMMUNITY LIAISON

4.11 COMPLAINTS - DISCLOSURE OF IDENTITY - FREEDOM OF INFORMATION ACT 1989

OBJECTIVE: To provide for a policy consistent with the provisions of the Freedom of Information Act 1989 which may be invoked in circumstances where a person lodges a complaint or objection with Council and requests that their identity not be disclosed.

POLICY:

1. Council will not disclose the identity of a person or disclose any matter or information which would identify or tend to identify a person who lodges a complaint requesting the Council to exercise its regulatory function, where the person requests in writing if possible, that their identity not be disclosed or any information disclosed which would identify or tend to identify the person by reason that the person considers that the complaint or objection contains matter the disclosure of which will endanger the life or physical safety of the person or the life or physical safety of a member of the person's family.
2. Council will not disclose the identity of a person or disclose any information which would identify or tend to identify a person who lodges a complaint or objection requesting the Council to exercise its regulatory function where the Council forms the opinion that the complaint or objection contains matter or information the disclosure of which will endanger the life or physical safety of the person lodging the complaint or the life or physical safety of a member of the person's family.

Maintained by Department:	Executive	Approved by:	Council		
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