



Hardship Relief Application

Debt Management and Hardship Policy

If you need help lodging your form, contact us	
Phone	(02) 6354 9999
Customer	Lithgow
Service Centre	Administration Building 180 Mort Street, Lithgow NSW 2790

Privacy Protection Notice	
Purpose of collection:	For the assessment of Hardship under Council's <i>Debt Management and Hardship Policy</i>
Intended recipients:	Lithgow City Council – Revenue/Finance Staff
Access/Correction:	Please email Council at council@lithgow.nsw.gov.au to access or correct your personal information

Part 1: Applicant Details

Title	Mr	Mrs	Ms	Other:
First Name				
Last Name				
Address				Postcode
Mobile			Email	

Part 2: Property or Account Details

Council Rates Assessment or Debtor Number			
Property address			Postcode
The property for which I am claiming has been my sole/principal place of living since:			
Do you have a current Pensioner Concession Card (PCC) issued by the Commonwealth Government?			Yes No

Part 3: Flexible Payment Arrangement request – **to be completed by your licensed Financial Counsellor**

Financial Counsellor Name			
Financial Counsellor ABN:			
Financial Counsellor Registration or Member Number:			
Financial Counsellor Address			Postcode
Financial Counsellor Phone		Email	

What is the cause of financial hardship? (e.g. unemployment, illness) Brief description explaining financial hardship being experienced	
Term of financial hardship (long term or short term)	

Proposed flexible payment arrangement

Commencement Date			
Payment arrangements	\$	Frequency	Weekly
			Fortnightly
Any other comments in relation to proposed payment arrangements?			

Part 4: Declaration

I hereby declare that the information provided is true and correct.			
Signature of Applicant		Date	
Signature of Financial Counsellor		Date	

Privacy and Personal Information Protection Act 1998

The personal information collected in this application form is personal information for the purposes of the Privacy and Personal Information Act 1998 and will be collected, used and stored by Council in accordance with Council's [Debt Recovery/Hardship Policy](#).

Your personal information may be given to Council's Debt Recovery Agents to be used in conjunction with debt collection, if necessary.