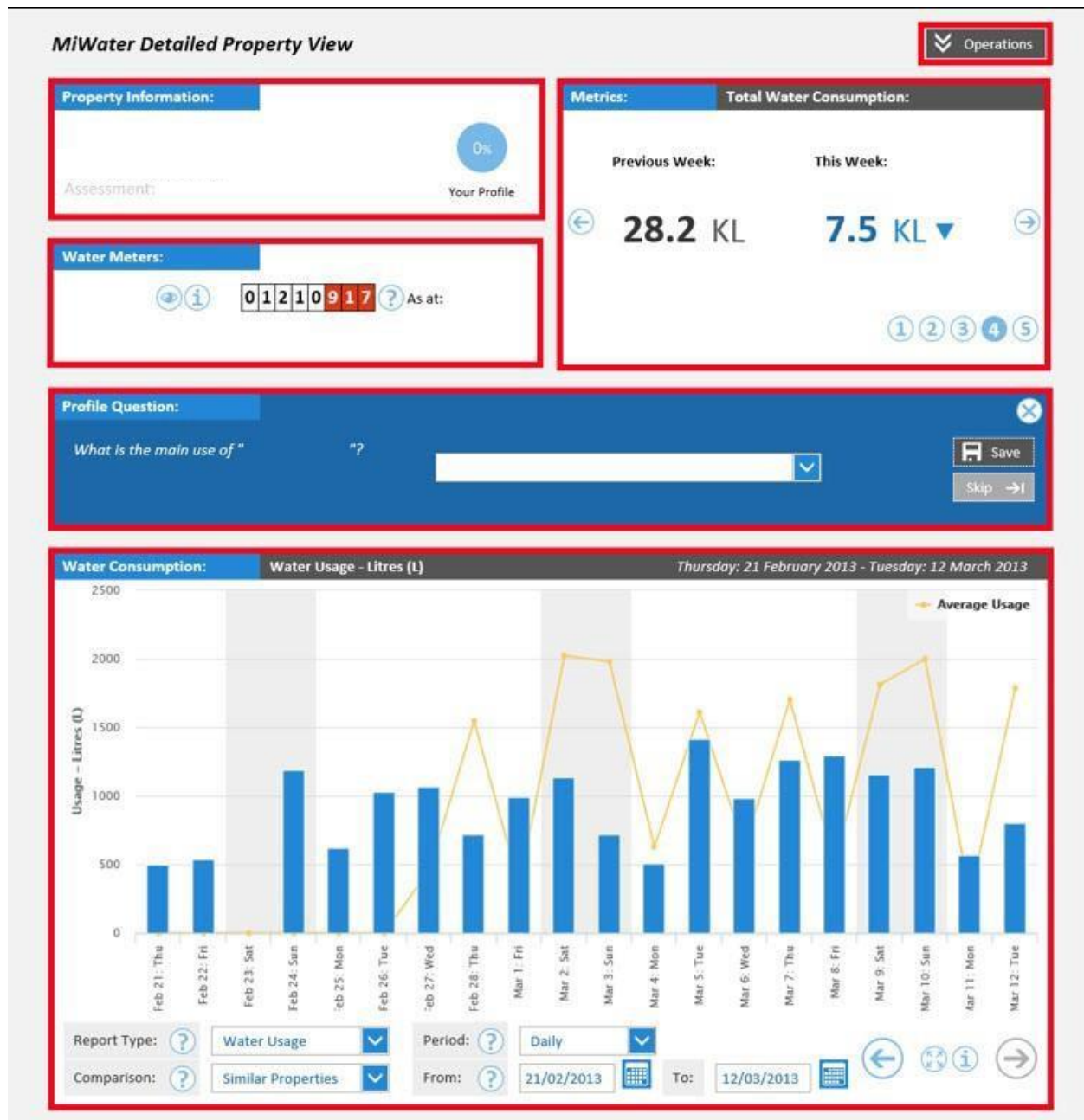


# Detailed Property View

The **Detailed Property View** provides a range of information and statistics regarding water usage at the selected property. There are 5 sections within this screen - **Property Information, Metrics, Water Meters, Profile Question** and **Water Consumption**.

A link to **Operations** that are relevant to the property is also provided on this screen.



For further information, please contact:

Lithgow City Council

Ph: (02) 6354 9999 | Email: [council@lithgow.nsw.gov.au](mailto:council@lithgow.nsw.gov.au)

## Property Information

The address of the currently selected property is displayed here along with an indicator that tells you how complete your property profile is. A higher completion percentage means MiWater will be better able to compare the water usage at this property to other similar properties.

## Metrics

Click on numbers 1 through to 6 to view a variety of consumption metrics relevant to your property.

### 7 Day Average Consumption

The most recent 7 day consumption of the property versus your suburb. This metric is useful for tracking your recent consumption.



### 7 Day Leak Detection

This metric is useful for detecting possible leaks at the property. It also displays the strength of the signal being received (data confidence).



### Water Restrictions

The current water restrictions level.



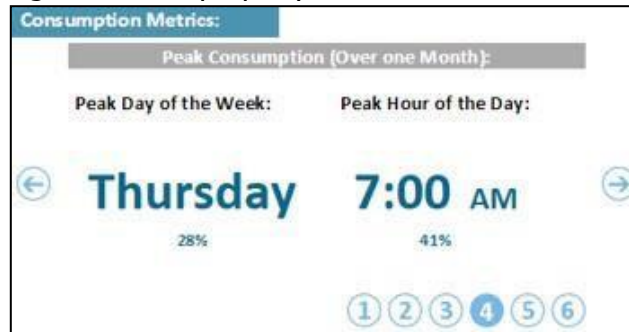
For further information, please contact:

Lithgow City Council

Ph: (02) 6354 9999 | Email: [council@lithgow.nsw.gov.au](mailto:council@lithgow.nsw.gov.au)

### Peak Consumption

Peak day and hour water consumption. The time of day and day of the week where water consumption was at its highest at this property.



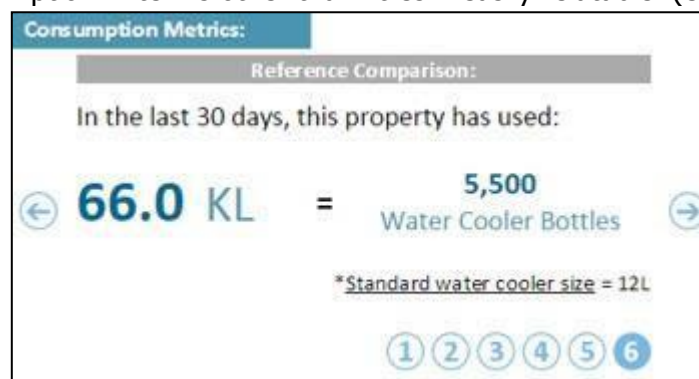
### Total Water Consumption

This week's water consumption versus last week.



### Reference Consumption

Monthly water consumption in terms other than litres – easily relatable. (e.g. swimming pools)





For further information, please contact:

Lithgow City Council

Ph: (02) 6354 9999 | Email: council@lithgow.nsw.gov.au

## Water Meters

This section lists the water meters, AMR IDs and readings associated with the property. If the reading displayed in this panel varies significantly from the number displayed on your actual water meter you may report it here. Click on the  icon. A window will open where you can enter the correct reading. Please also supply an image of the meter that clearly shows the meter number and reading.


**Reading Not Right:** 



You have identified the reading of **1,210,917L** for the meter \_\_\_\_\_ as being incorrect. This reading was estimated as at **13/03/2013 04:56**. If this reading is significantly different to your actual reading, please complete the following:

To assist My Regional Council in rectifying this issue, please enter the correct reading below and choose an image of the water meter. Please make sure that your photo clearly shows the meter number, reading and AMR barcode.

After submitting this form, My Regional Council will verify these details and correct the reading within MiWater. This may take up to 7 working days.

Correct Reading (Litres):  *Enter the full number of the dial of your water meter, including the red numbers*

Image:    
(Max File Size: 4 MB)

 Cancel  Submit

## Profile Questions

If your property profile is less than 100% complete, a **Profile Question** panel will be visible on this screen. You can answer the questions onscreen to give a more complete description of your property. This will then be used to find properties similar to your own for comparison. If your property profile is 100% complete then this section will not appear on the **Detailed Property View**.

For further information, please contact:

Lithgow City Council

Ph: (02) 6354 9999 | Email: council@lithgow.nsw.gov.au





# Water Consumption

This panel allows you to view recent water usage associated with the property in terms of litres, cost, litres per person and cost per person. You can compare these metrics with similar properties, the street, the suburb and the network average. The first graph to be displayed shows you the recent usage in litres for the property. To alter the information displayed on the graph simply select new parameters for **Report Type**, **Comparison**, **Period**, **From** and **To**.

Report Type: ?	Water Usage	Period: ?	Daily	
Comparison: ?	Similar Properties	From: ?	21/02/2013	To: 12/03/2013

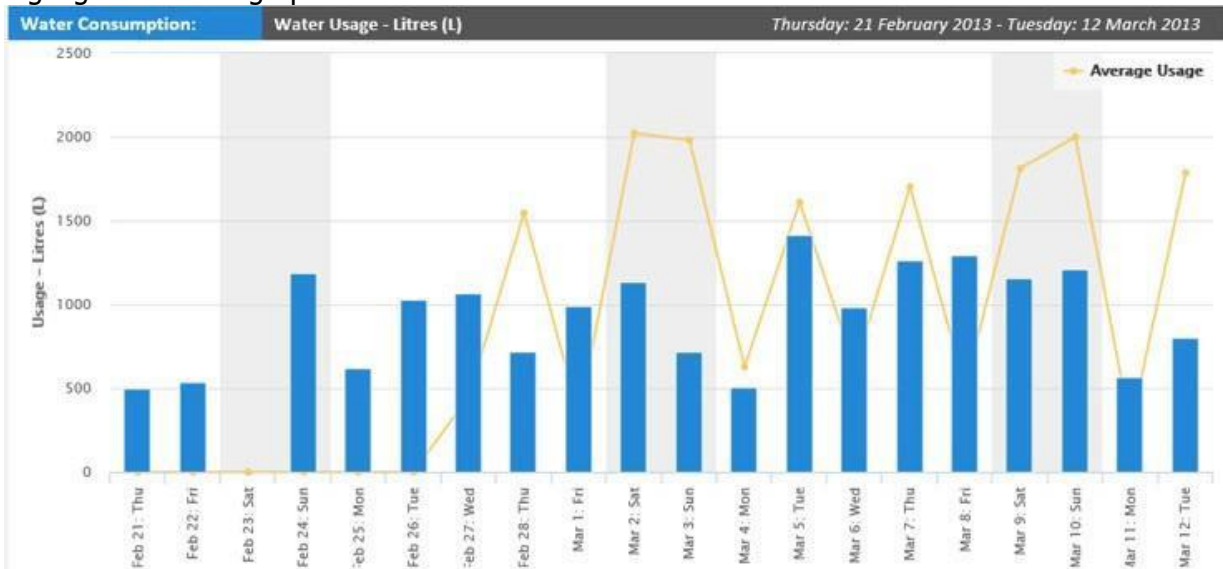
Navigation icons: Full Screen, Info, Forward, Backward

Each of the graphs available includes the following icons -

-  Click on this icon to open the report in full screen mode.
-  Click on this icon to view more information about the report.
-  Click on this icon to move forward in dates on the report.
-  Click on this icon to move backwards in dates on the report.

## Water Usage - Litres

The report lets you view your property's water usage in litres in comparison to similar properties, the street, the suburb and the entire water network. By adjusting the **Comparison**, **Period**, **From** and **To** you are able to view water usage for a specific time period and time interval. If there is any period of time where water usage has been unavailable then this will be highlighted on the graph.



For further information, please contact:

Lithgow City Council

Ph: (02) 6354 9999 | Email: council@lithgow.nsw.gov.au

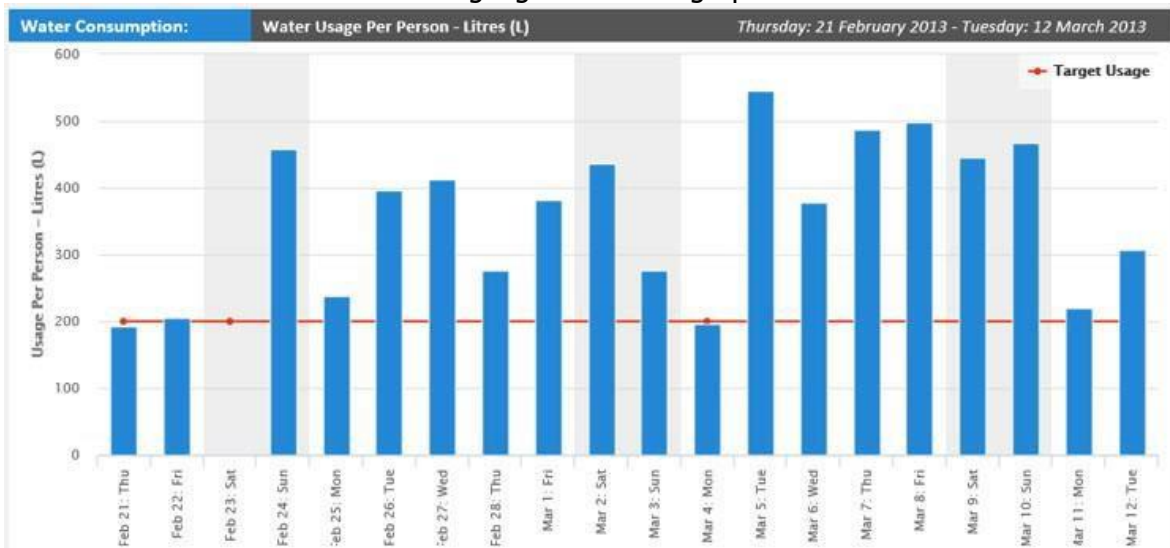
## Water Cost - Dollars

This report lets you view your property's water cost in dollar terms. A comparison to similar properties, the street, the suburb and the entire water network is also provided. By adjusting the **Comparison, Period, From** and **To** you are able to view water cost for a specific time period and time interval. If there is any period of time where water usage has been unavailable then this will be highlighted on the graph.



## Water Usage Per Person - Litres

This report lets you view your property's water usage in litres per person. A comparison to similar properties, the street, the suburb and the entire water network is also provided. By adjusting the **Comparison, Period, From** and **To** you are able to view water usage for a specific time period and time interval. If there is any period of time where water usage has been unavailable then this will be highlighted on the graph.



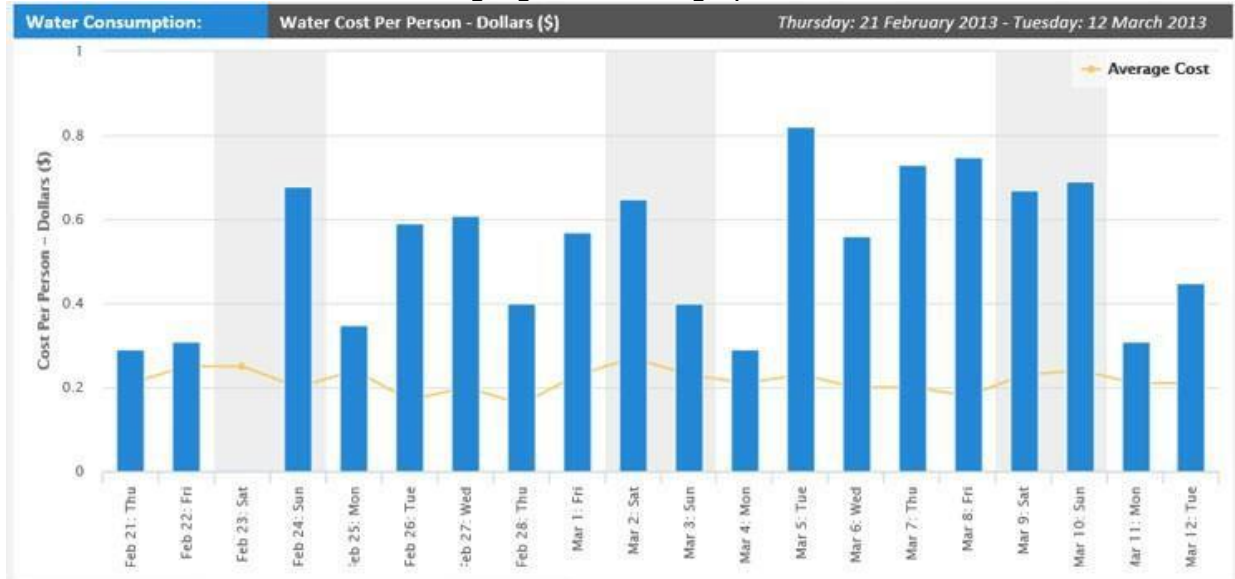
For further information, please contact:

Lithgow City Council

Ph: (02) 6354 9999 | Email: [council@lithgow.nsw.gov.au](mailto:council@lithgow.nsw.gov.au)

## Water Cost Per Person - Dollars

This report lets you view your property's water cost in dollars per person. A comparison to similar properties, the street, the suburb and the entire water network is also provided. By adjusting the **Comparison, Period, From** and **To** you are able to view water usage for a specific time period and time interval. If there is any period of time where water usage has been unavailable then this will be highlighted on the graph.



For further information, please contact:

Lithgow City Council

Ph: (02) 6354 9999 | Email: [council@lithgow.nsw.gov.au](mailto:council@lithgow.nsw.gov.au)

# Operations

Move your mouse over the **Operations** button on the **Detailed Property View** screen to reveal a menu.



## Mark/Unmark as Home

Clicking this link will mark or unmark the current property as the user's HOME property. Your home property will be displayed first in any list of properties to you within MiWater.

## Update Property Profile

Clicking the **Update Property Profile** link will allow you to answer previously unanswered profile questions relating to the property or to modify answers that have previously been given. Completing more questions will assist in determining which properties are similar to your own thereby facilitating a more accurate comparison on the **Detailed Property View**. Answer any unanswered questions and review any previously answered questions. Once complete, click **Save Changes** to proceed. Click Cancel to return to the **Detailed Property View** screen.

## Alerts and Reports

To manage the alerts and reports for this property see Your Alerts Instructions.

## Change / Delete Registration

Clicking the **Change / Delete Registration** link allows you to modify who has access to your property information and lets you delete your own registrations if need be.

The two main functions available from this screen are:

1. Give an agent or tenant access to your property in MiWater or modify the date range they have access for.
2. Delete your own registration, a tenant's registration or an agent's registration.

For further information, please contact:

Lithgow City Council

Ph: (02) 6354 9999 | Email: council@lithgow.nsw.gov.au



## Alter Property Registrations and Delegations

**Property Information:**

Assessment: **X Delete Registration**

**Current Tenants:**

There are no Tenants currently associated with this property.

Cancel + Add Tenant Save Changes

**Current Agents:**

Agent 1	Name:				<b>X Delete</b>
	Email Address:				
	Access From:	25/06/2011	Calendar	To:	

Cancel + Add Agent Save Changes

### Delete Property Registration

To remove a property from MiWater in its entirety, click **Delete Registration** in the **Property Information Panel**.

A popup window will appear, asking you to **Confirm Delete Registration**. Click **Confirm Delete** to proceed (and remove the property registration from MiWater) or **Cancel** to abort the deletion.

**Confirm Delete Registration:** X

OWNER

Assessment:

You have requested to delete your registration for the above property as OWNER. Once confirmed, your access to this property for current reporting will be immediately removed, though you may still have access for the past period of your registration.

Do you wish to proceed?

Cancel **X Confirm Delete**

For further information, please contact:

Lithgow City Council

Ph: (02) 6354 9999 | Email: council@lithgow.nsw.gov.au

## Delete Tenant / Agent Registration

To delete a tenant or agent from the property, click the **Delete** button next to their details.

The screenshot displays a user interface for managing tenants and agents. It is divided into two main sections: 'Current Tenants' and 'Current Agents'. Each section contains a list of entries with their respective details and a 'Delete' button. The 'Current Tenants' section lists three tenants (Tenant 1, Tenant 2, and Tenant 3). Each tenant entry includes fields for Name, Email Address, Contact, Contact Numbers, and Access From/To. A red 'Delete' button is positioned to the right of each tenant's details. The 'Current Agents' section lists one agent (Agent 1) with similar fields and a red 'Delete' button. At the bottom of each section are buttons for 'Cancel', '+ Add Tenant/Agent', and 'Save Changes'.

A popup window will appear, asking you to **Confirm Delete Tenant**. Note the option to grant the tenant or agent permission to review their past usage for this property during the period of their registration for the next 30 days. If checked the tenant or agent will be able to view the same information they were able to prior to the deletion, however they will not be able to view any new data received after their deletion. Once 30 days have past they will no longer be able to view any data on the property. Click **Confirm Delete** to proceed or **Cancel** to abort the deletion.

For further information, please contact:

Lithgow City Council

Ph: (02) 6354 9999 | Email: council@lithgow.nsw.gov.au

## Add Tenant / Agent Registration

To register a tenant or an agent against a property click the **Add Tenant** or **Add Agent** button as applicable. Enter the tenant or agent's **Email Address** and the dates that you wish for them to have **Access From** and **To**. Click **Save** to add the tenant or agent to the property. Click **Cancel** to exit the screen

## Data Extract Report

Clicking the **Data Extract Report** link allows you to generate a report that includes water usage data for the property. The Data Extract Report allows you to specify a number of parameters in order to restrict the water usage data that is provided in the report.

**Report Group** -Choose the time period that you would like to view data for (Daily, Weekly, Monthly).

**Date From / To** -Specify the dates that you would like to view data for.

**Results** -Choose whether you would like the report displayed on **Screen** or as a **CSV File**.


For further information, please contact:

Lithgow City Council

Ph: (02) 6354 9999 | Email: council@lithgow.nsw.gov.au


**Include Water Meters?** - Select this option to include water meter numbers in the report data.

**Run Report**  Click **Run Report** to view the results of your selection.





**Back**  Click **Back** to return to the **Detailed Property View** window.



### Data Extract Report

**Property Information:**

Assessment: Pick a different property 

**Search Parameters:**

Report Group:	Daily 	Date To:	01/07/2016 
Date From:	17/05/2016 		
Results:	Screen 		
Include Water Meters?	<input type="radio"/>		

 Back  Run Report