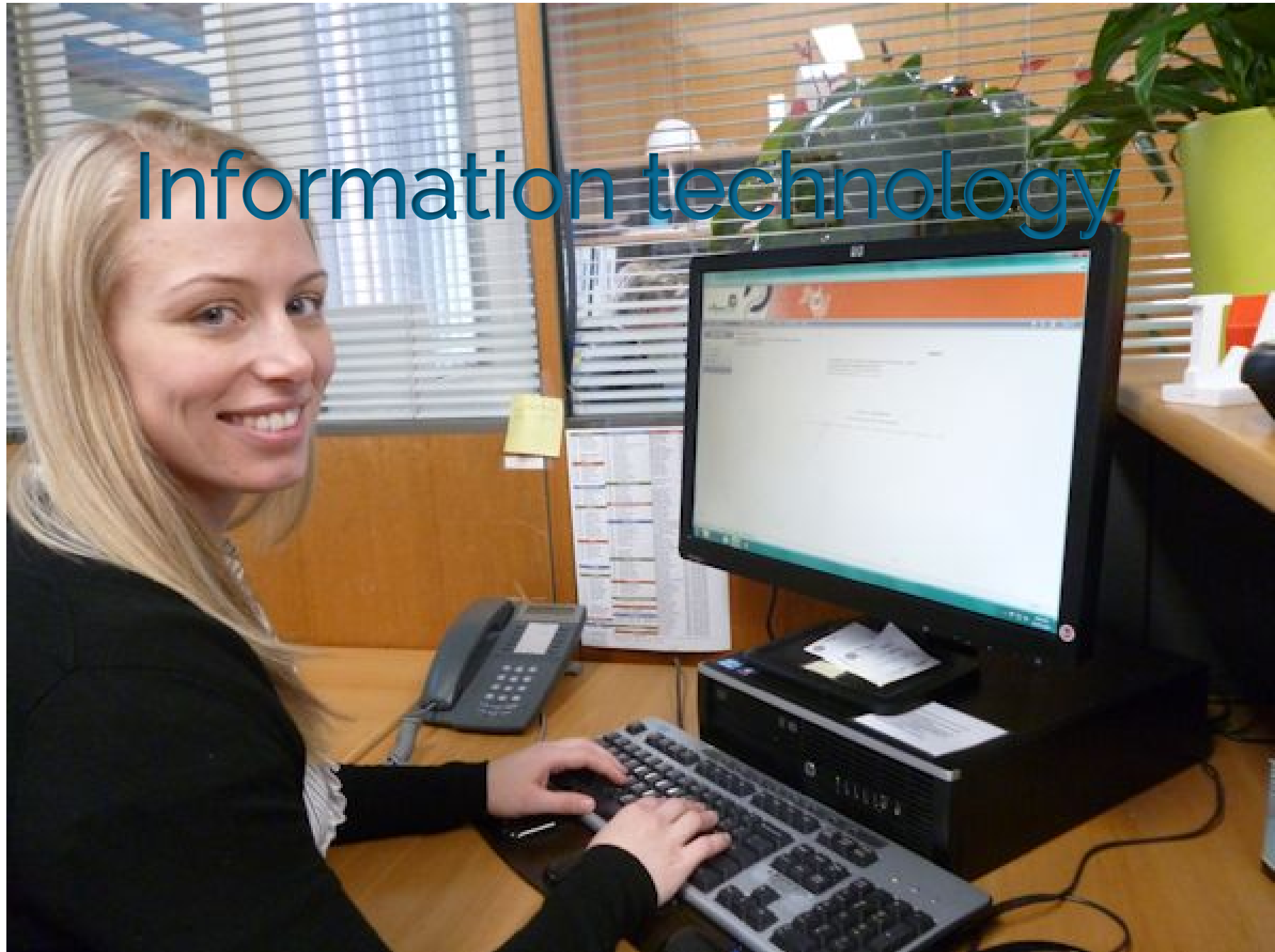


# Information technology



## GL2 – MOVING TOWARDS A SUSTAINABLE COUNCIL

DELIVERY PLAN (2017-2022)	OPERATIONAL PLAN (2021-2022)			
ACTION				
GL2.2 Use modern operating systems and apply contemporary practices.	GL2.2.1 Investigate processes/applications/technologies to increase efficiencies and reduce costs.	Implement the new systems to increase efficiencies and reduce costs.	100% complete	Information Technology
	GL2.2.4 Ensure high service levels of Council's information and communications network.	PC's and servers replaced in accordance with priority program. Ensure all software licencing is current.	100% complete	

## INFORMATION TECHNOLOGY PROJECTS INCOME AND EXPENDITURE 2021-2022

Project	Project Costs \$	Funded from Net Revenue \$
<b>Cyber Security Program</b> Ensuring network and data security through projects such as security audits and policy review	20,000	(20,000)
<b>PC/Server Replacement Program</b> PCs and servers updated as required. iPads made available for staff working in the field.	52,500	(52,500)
<b>Customer Request Management System Upgrade</b> To improve capture of customer request and improved customer experience, and reporting	98,900	(98,900)
<b>HR Modules</b>	48,400	(48,400)

## INFORMATION TECHNOLOGY PROJECTS INCOME AND EXPENDITURE 2021-2022

Project	Project Costs \$	Funded from Net Revenue \$
To implement Employee Development and training modules linked to the HR/Payroll system.		